
Re: Student Hub Phase II Sprint 2 progress

From Stephanie Hands <ssmith@unm.edu>

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Hi everyone,

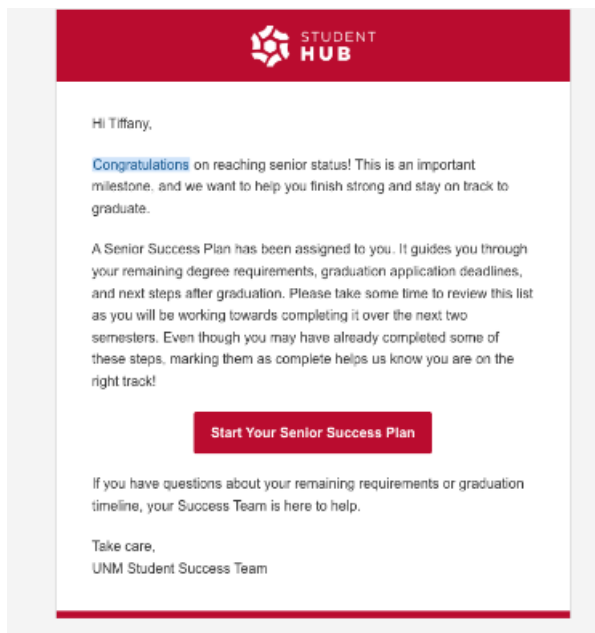
It's time for another Student Hub Phase II update, and we're getting close!

Over the past few weeks, our focus has shifted to **Success Plans**, while at the same time we have begun testing all of the Phase II components together from beginning to end.

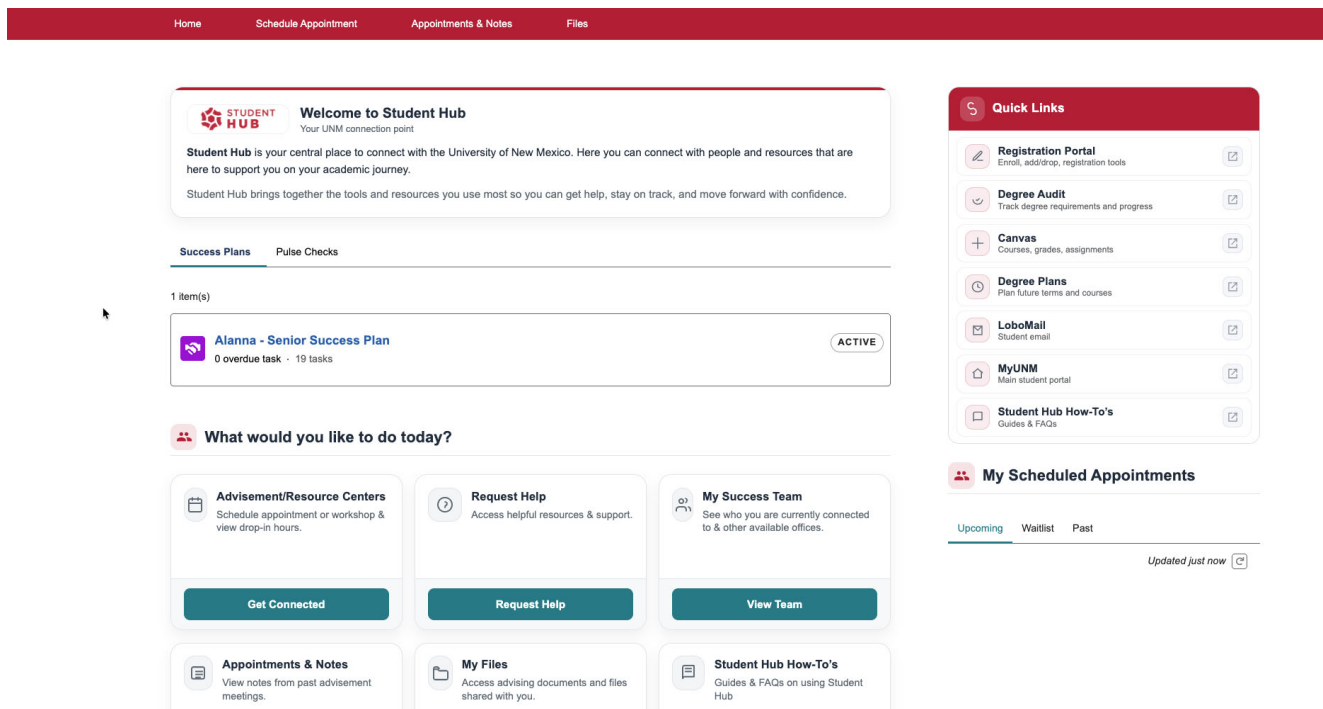
What are Success Plans?

Success Plans are **structured tasks and milestones designed to help students achieve specific goals**. The idea is to give students a clearer picture of the steps and activities that can help them move forward and be successful. Our first success plan is a **Senior Success Plan**. It will be assigned and assist students after they reach 90 earned hours. The plan spans at least two semesters and is designed to list activities that will get them to the finish line with optimal opportunities leading up to graduation and after. Here is a peek:

Students receive an email when the success plan is applied (based on more than 90 hours and they don't have a plan already in place):



They also have a notice on their homepage:



As we tested this component, we spent quite a bit of time thinking about the student experience. While we want Success Plans to provide students with guidance and help them understand the steps and activities that can support their progress, we don't want students to open it and see a long list of things they suddenly feel they *have* to complete. Instead, we want the experience to feel helpful, manageable, and encouraging.

Based on our testing, we've made several adjustments to make Success Plans **less intimidating and more flexible and student-friendly**. The goal is to help students better understand an optimal path forward while recognizing that every student's path may look a little different.

Here is the page that outlines the steps:

Home
Appointments & Notes
Files
Success Team
Holds
Request Help
Quick Links

Alanna - Senior Success Plan

19 Tasks

Think of this Success Plan as a roadmap to help you navigate important milestones leading up to graduation and beyond. Some steps require you to acknowledge the task, while others will require you to complete an action (i.e. meet with your advisor). As you complete tasks, subsequent items may unlock, allowing you to focus on the steps that best fit your individual journey.

- If a task is Required, consider this critical on your journey during your last two semesters. Please begin working on these items as soon as possible, and before the proposed due date.
- If the task is Optional, consider this a task that complements your journey.

To learn more about each task, please visit <https://go.umn.edu/successplans>

Visit this page often to review ongoing tasks. This site will keep track of your progress and allow you to pick up where you left off.

Overall Progress (5%)

1/19 tasks completed

Details
Tasks
Goals

Required: Review your financial aid dashboard for any outstanding requirements Due in 119 days (Jan 18, 2027) Normal priority	Not Started Not Started
Required: Check your Bursar account for a bill for this semester Due in 119 days (Jan 18, 2027) Normal priority	Not Started Not Started
Required: Review degree audit/program plan (independently or with an advisor) Due in 119 days (Jan 18, 2027) Normal priority	Not Started Not Started
Optional: Explore additional scholarships as needed Due in 126 days (Jan 25, 2027) Normal priority	Not Started Not Started
Optional: Finalize any internship, research, study abroad plans Due in 126 days (Jan 25, 2027) Normal priority	Not Started Not Started
Required: Meet with Success Team for path to graduation Due in 147 days (Feb 15, 2027) Normal priority	Not Started Not Started
Optional: Budget for your final semester	Not Started

While this is still a lot of steps, the suggested dates you will see can be very far away.

Putting All the Pieces Together

We have also moved into **end-to-end testing** of the Phase II project.

Instead of testing Referrals, Pulse Checks, Alerts, Watch Lists, and Success Plans individually, we are now walking through the processes from beginning to end to make sure the components work as expected. We are looking for any remaining bugs, identifying anything that needs adjustment, and addressing those items before features are moved into the production version of Student Hub.

This is an important step, and probably not the most exciting part of the project, but we want to catch as much as we can before putting these tools into the hands of students and advisors.

What's Next?

If testing continues as expected, we anticipate that **some of the Phase II features will begin going live around the beginning of October.**

Even better, you don't have to wait until then to see what we have been working on. This Friday at the **Advisor Institute**, Jose Villar, Greg Golden, and I will be demonstrating the Phase II features and showing how the different pieces work together.

As I have shared in previous updates, what has been developed during this project gives us working examples of what can be built within Student Hub. There will still be work ahead of us as we expand and manage these

tools beyond the initial project. As we expand these tools, I will be asking you for people willing and able to work on them as this current team has. It can be a considerable amount of time that must be spent, but it is also an opportunity to help shape our work and how Student Hub supports it.

A big thank you again to our IT and functional partners who have continued to test, troubleshoot, ask questions, and work through the details with us. We are getting closer, and I'm excited for everyone to finally see these tools on Friday.

One Last Note

I have been sending these messages to you over the last few months but I never asked you to share these with your staff. Even though it's a little late, if you haven't been sharing these emails, please consider doing so before Friday. I don't want them to walk in to the demonstration unaware of what it is. I am also working with Rachel to add a temporary website that will have all emails sent. Thanks to all of you who have responded and provided insight, it is appreciated.

Best,
Steph

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