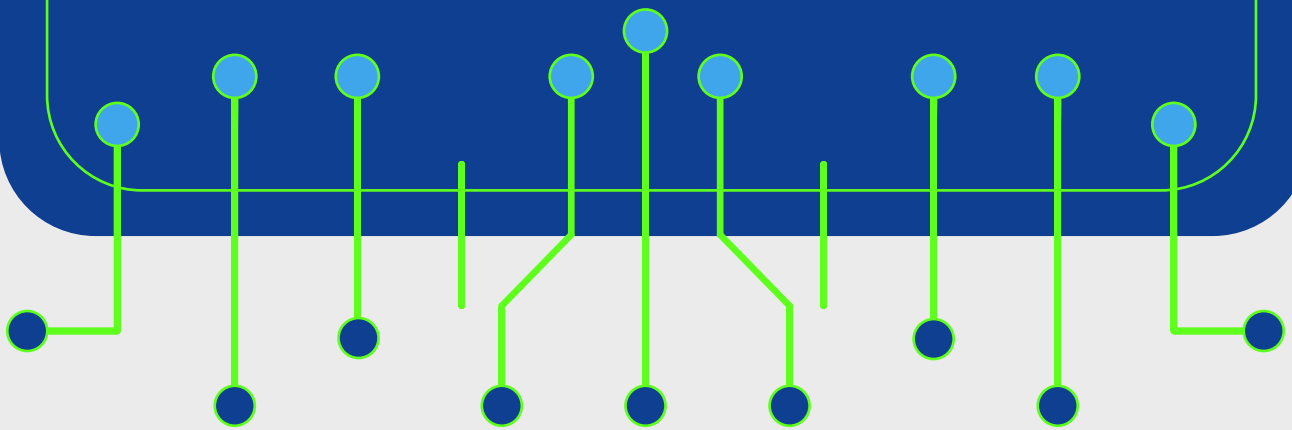September 24, 2024
8:30 AM – 5:00 PM
Student Union Building
UNM Albuquerque
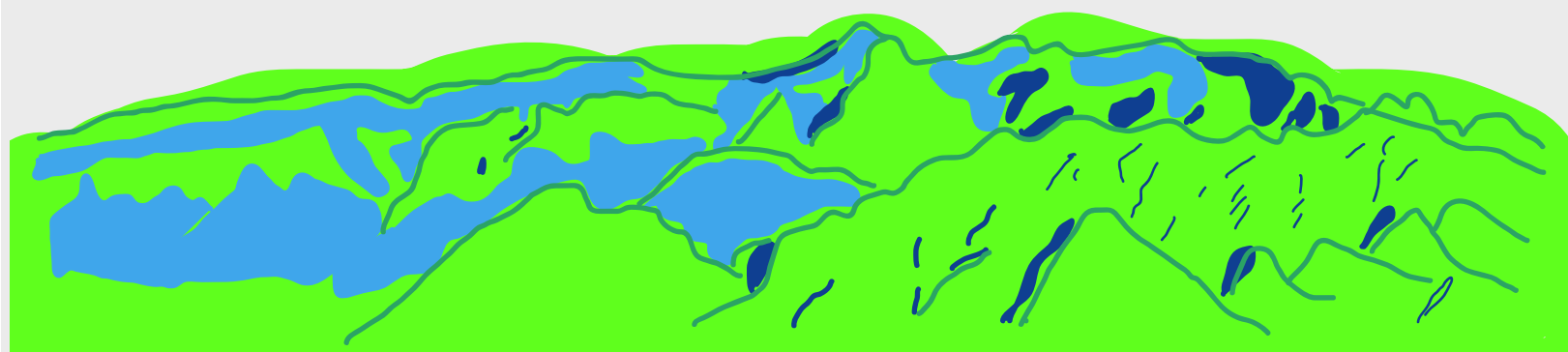
Advisor Institute
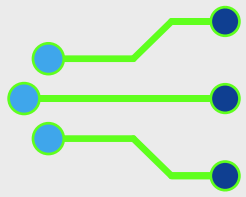
The Turquoise Trail to Future Success:
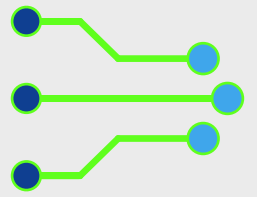Innovations in Advising for the Age of AI

Keynote Speaker – Dr. Leo Lo

https://unm.zoom.us/j/98707089673

Welcome to the Advisor Institute!

On behalf of the Advisor Training and Education Committee, welcome to the Fall 2024 Advisor Institute! We have a great program today, which will enable you to learn from one another, network, and develop your skills and knowledge.

Core Values and Advising Competencies

To help guide your professional development, a key of symbols for the Core Values and Advising Competencies are provided here. You will see some of these symbols next to each presentation to inform you about the values and competencies the presentation reinforces. The committee determined which Values and Competencies each session addresses. We hope you utilize this resource to guide your selection of topics at the Advisor Institute.

Core Values

- ♥ Caring
- 🔒 Commitment
- 📈 Empowerment
- 👥 Inclusivity
- ⚙ Integrity
- 💼 Professionalism
- 🤝 Respect

"The NACADA Statement of Core Values reflects the many cultural and educational contexts in which academic advising is practiced globally. These values apply to all who perform academic advising by any role, title or position as educators at their institutions.
"While nations, institutions, and students will offer unique circumstances, the Core Values provide guidance to academic advisors in their professional lives. Academic advisors are committed to the students they advise, their institutions, their professional practice, and the broader advising and educational community."

Advising Competencies

- Advising & Support
- Organization & Human Resources
- Social Justice & Inclusion
- Student Learning & Development
- Program Delivery & Management
- Communication
- Crisis Management

Meet Dr. Leo Lo

Dean/Professor of the College of University Libraries & Learning Sciences at UNM

Dr. Leo Lo is the Dean/Professor of the College of University Libraries & Learning Sciences at the University of New Mexico. He provides leadership for advancing AI literacy and workforce upskilling, emphasizing the integration of AI in academia and beyond. His work focuses on developing AI competencies, ethical guidelines, and training programs for library and higher education professionals. As the current President of the Association of College & Research Libraries (ACRL), Dr. Lo has established a national task force to develop a set of AI competencies. Dr. Lo holds a doctorate degree in Higher Education Management from the University of Pennsylvania.
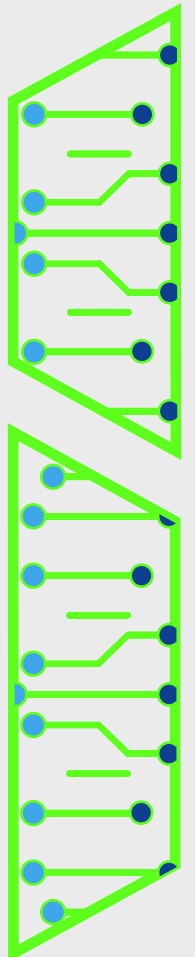
KEYNOTE ADDRESS

ENHANCING ACADEMIC ADVISING WITH GENERATIVE AI: Opportunities and Challenges

Dr. Leo Lo

We will explore how generative AI can enhance academic advising. The talk will cover the basics of generative AI, its benefits, practical applications, as well as ethical considerations. Emphasis will be placed on maintaining the essential human touch in advising and building confidence in using AI through training, experimentation, and continuous learning. The goal is to empower academic advisors to leverage AI as a supportive tool, augmenting their capabilities without replacing the invaluable human elements of empathy and personalized guidance.

DISCOVER FAIR

Attending Organizations

URAD

University Libraries

McNair & ROP

American Indian Student Services

UNM Public Events

UNM Comprehensive Cancer Center

Student Activities Center

Study Abroad and National Exchange

Global Education Office - Passport Center

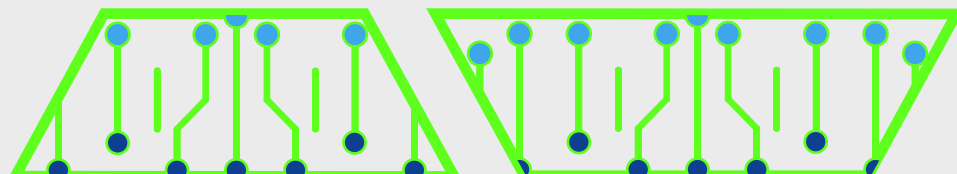International Student and Scholar Services, GEO

OILS

UNM School of Public Administration

El Centro de la Raza

Air Force ROTC
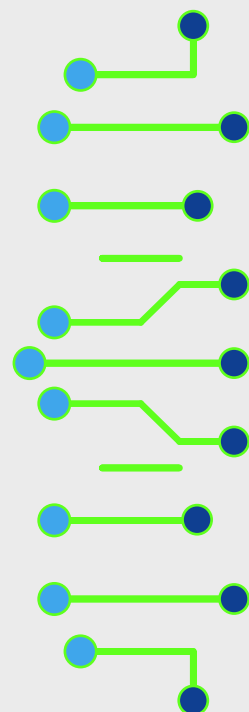
Master of Science in Anesthesia

AGENDA

Ballroom C
Zoom link for all plenary sessions: https://unm.zoom.us/j/98707089673

8:30 AM — **Welcome & Introductions**
Provost Holloway / Provost and Executive Vice President for Academic Affairs

9:00 AM — **Key Note Speaker**
Dr. Leo Lo / Dean/Professor of the College of University Libraries & Learning Sciences

9:45 AM — **Discover Fair** — **Ballroom B**
See page 4 for attending organizations

10:30 AM — **Transition**

10:45 AM — **Breakout Session #1**
See pages 6 & 7 for topics, rooms, and Zoom link

11:30 AM — **LUNCH** — **Ballroom C**

Ballroom C
*12:30 – 1:45 CNM in breakout room **Santa Ana A&B***

AFTERNOON

12:30 PM — **OAS Review and Planning**
Stephanie Hands / Director, University Advising Strategies

1:15 PM — **Student Hub:**
New Student Engagement Platform
Jennifer Lucero / Strategic Support Manager

12:30 PM – 1:45 PM
CNM Advisement:
Goals and Outcomes
CNM will meet in Santa Ana A&B

1:45 PM — **Break**

2:00 PM — **Breakout Session #2**
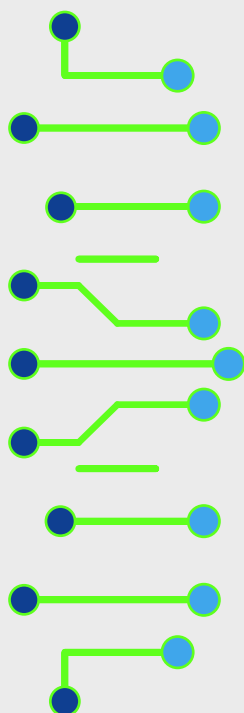*See pages 8 & 9 for topics, rooms, and Zoom links*

2:45 PM — **Break**

3:00 PM — **Stronger Together: Advancing Collaboration and Support for our CNM/UNM Transfer Students**
Sarah Dominguez / Transfer Pathways Officer
Chris Ricci / Senior Director of Advisement & Accessibility Services

3:30 PM — **Movement Break**
Leah Adent / Health Education Consultant

3:45 PM — **Title IX Updates**
Angela Catena / Title IX Coordinator

4:30 PM — **Closing**
Dr. Cheek / Associate Provost for Student Success

https://unm.zoom.us/j/98707089673

BREAKOUT SCHEDULE

BREAKOUT #1

Fiesta A

HOLISTIC SUPPORT OF STUDENTS ON ACADEMIC PROBATION

Aaron Vogel / Student Success Specialist, Sr.

Strategize and discuss ways to support students on academic probation or suspension. Talk through challenges specific to these students and what this means for the holistic support of this population. Broaden your advising portfolio and skillset.

Fiesta B

ADVISING FOR A REDUCED COURSELOAD
Lottery scholarship considerations for students with disabilities

Amanda Butrum / Director, Accessibility Resource Center, UNM
Chris Ricci / Senior Director of Advisement & Accessibility Services, CNM

Did you know that New Mexico's Legislative Scholarships have a provision to permit a reduced course load for students with disabilities? Come learn more about why, how, and what to consider in this joint session presented by UNM ARC and CNM Accessibility Services.

Luminaria

SMARTER TOGETHER
How Our Relationships Enhance How We Think

Rachel Perovich / Communication and Outreach Specialist

Explore how human intelligence can be enhanced through relationships with experts, peers, and groups. This session will discuss cognitive apprenticeship, re-enactive empathy, tacit knowledge, groupiness, and the transactive memory system. Participants will be encouraged to consider real-world applications already in place in their area and plan for future implementation

Mirage

ADVISING THROUGH A DEI FRAMEWORK
Student Intersectional Identities

Marisa Pickett / Academic Advisor, Sr.

This interactive breakout session will introduce advisors to JEDI advising practices through the use of humorous case-studies, brainstorming activities, and lecture-style instruction. Attendees can expect to learn more about UNMs demographics, and how we as advisors can best serve our students by recognizing and embracing their intersectional and individual identities.

https://unm.zoom.us/j/98707089673

Trailblazer

ADVISING FOR PROFESSIONAL LICENSURE PROGRAMS AT UNM

Eva Padilla / Program Planning Officer, Curriculum and Compliance
Ashley Campbell / Compliance Operations Specialist

This is an informational session to orient advisors on U.S. Department of Education professional licensure disclosure regulations and how they affect advising at UNM for licensure programs (including Nursing, Architecture, Education, etc.). Advisors are an important part of UNM's compliance efforts to maintain eligibility for Title IV funding.

Santa Ana B

A COLLABORATIVE Q&A FOR ACADEMIC ADVISORS

Luke Wilson / Professional Intern
Britonya Fleming-Ponce / Professional Intern
Fatima Guevara / Professional Intern
Xiomara Ortega-Trinidad / Professional Intern

Q&A style moderated discussion put together by the four Professional Interns from the Office of Advising Strategies at UNM between new, mid, and senior level advisors representing various advisement units from different colleges. New advisors will be encouraged to ask questions to the mid-and-senior level advisors to gain insight on best advising practices. The Q&A will be moderated by two of the Professional Interns, while the two other Interns will be included on the panel. How we are defining advisor level:
New Advisor = In their first 6 months.
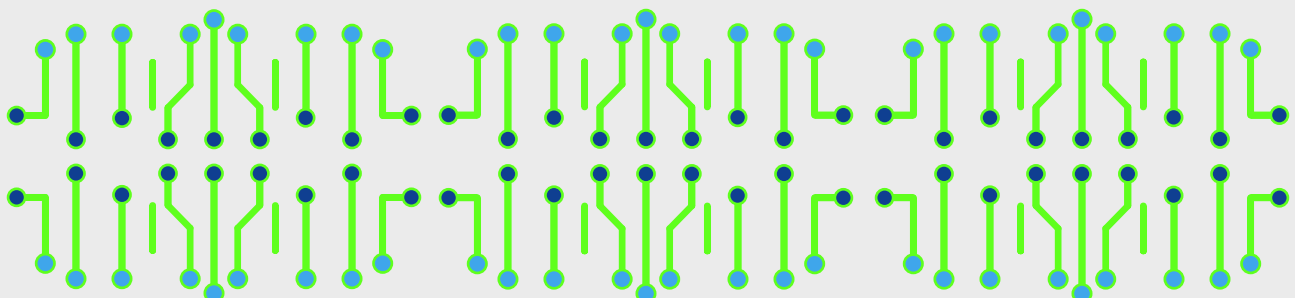Mid-Level = 6-12 months
Senior = Multiple years

Spirit

A DISCUSSION ABOUT ACADEMIC COMMUNITIES & FYEX AT UNM

Cash Clifton et.al / Director of Academic Communities, Lecturer II

Join Academic Communities faculty and students to talk about what's going on in the First-Year Experience Program. This discussion will include data activated strategies to boost student success, the revival of first-year research, and a Q&A about the future of the program.

Fiesta A

LIBRARY SKILLS IN THE AGE OF AI
How Searching the Literature is Changing

Laura Hall / Division Head, Resources Archives & Discovery
Robin Gleasner / Resource Management Librarian

In an era where AI is transforming every facet of our lives, the world of academic research is no exception. As academic advisors, it is crucial to stay current with these advancements to effectively guide students through their academic journeys. The session will begin with an overview of how AI is being integrated into modern discovery tools, revolutionizing the way literature searches are conducted. The session will feature a demonstration of two cutting-edge, open-source AI tools that are accessible to students: Research Rabbit and Elicit.

Fiesta B

USING AI TO EAT HEALTHIER, MOVE BETTER, AND IMPROVE YOUR WELLNESS

Reed Vawter / Health Education Consultant

Learn to use AI to support your well-being by generating meal plans, find recipes, create workouts, manage stress, and more. Some simple prompts are all you need to use the popular AI chatbots, saving time and effort so you can better focus on your health and wellness goals.

Luminaria

MICROSOFT EXCEL FOR ADVISORS

Catherine Young / Academic Advisor, Sr.

Academic advisors use Microsoft Excel frequently to view, sort, track, and share student data. The goal of this presentation is to provide an interactive, novice-friendly tutorial on a handful of Excel features (Filters, Freeze Panes, Conditional Formatting, Concatenate, Text to Columns, Mail Merge, and VLOOKUP) that can streamline advisors' spreadsheets to save them time and stress.

Mirage

UNLOCKING STUDENT SUCCESS
The Power of the Incomplete Grade Pathway in Foundational Math

Audrey Lee / UNM Undergrad Student of Chemical Engineering

At the University of New Mexico, we're redefining student success with our innovative incomplete grade pathway. Developed by University College and researched by the Greenberg Research Group, this system extends the FYEX 1010 Foundational Math course by three weeks, increasing pass rates by 4.6% over seven years. Join us to learn how this approach can enhance your role as an advisor and transform student outcomes.

https://unm.zoom.us/j/98707089673

Santa Ana B

YOU BELONG HERE
Crafting Messages of Belonging, Inclusivity, and Acceptance
Annie Merrill / Academic Advisor, Sr.
Participants in this workshop will complete four guided activities addressing the following aspects of interpersonal communication:
Creating a Safe Culture of Communication
Appreciative, Student-Centered Language
Identity, Bias, and Response
Student Belonging and Inclusivity

Spirit

CLOSE LISTENING, ANXIETY, AND THE HAZARDS OF EMPATHY
Jef Bateman / Student Succcess Specialist, Sr.
Advisors are subject to multiple things demanding our attention. It is very hard to give our full attention to a single person or task. All these competing stimuli fracture our attention and prevent us from connecting with other people. I propose that we cultivate "close listening," which is similar to "deep listening," but is distinguished from it by a crucial difference: deep listening is free from judgments and suggestions, while close listening involves hearing need and finding solutions.
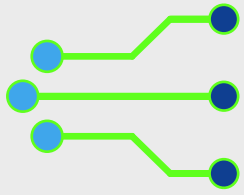
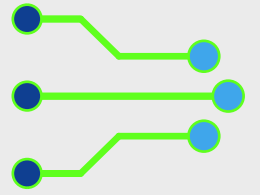**Ballroom C**

NEW STUDENT ON-BOARDING REIMAGINED
A Round-table Discussion
Stephanie Hands / Director, University Advising Strategies
This is a continuation of the plenary presentation from the Office of Advising Strategies. Using the information gathered, this will be an opportunity to brainstorm, innovate, and explore possibilities for a different approach to Advisement's new student on-boarding process.

Thank You!

Thank you for joining us at the Fall 2024 Advisor Institute. We hope this was an enriching and informative experience.

We appreciate all of our presenters for donating their time, talents, and expertise.

We look forward to seeing you at the next Advisor Institute!

Please take a few minutes to fill out our feedback survey:
https://goto.unm.edu/advisorinstitutesurvey2024

Thanks to the Advisor Training & Education Committee for their efforts and hard work:

Shannon Saavedra
Nancy Cabreras Duran
Jennifer Chamberlin Payne
JJ Conn
Kendrick Daly
Cynthia Padilla
Sarah Peceny
Olivia Torres Jojola
Grace Willerton
Krystal Zaragoza

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