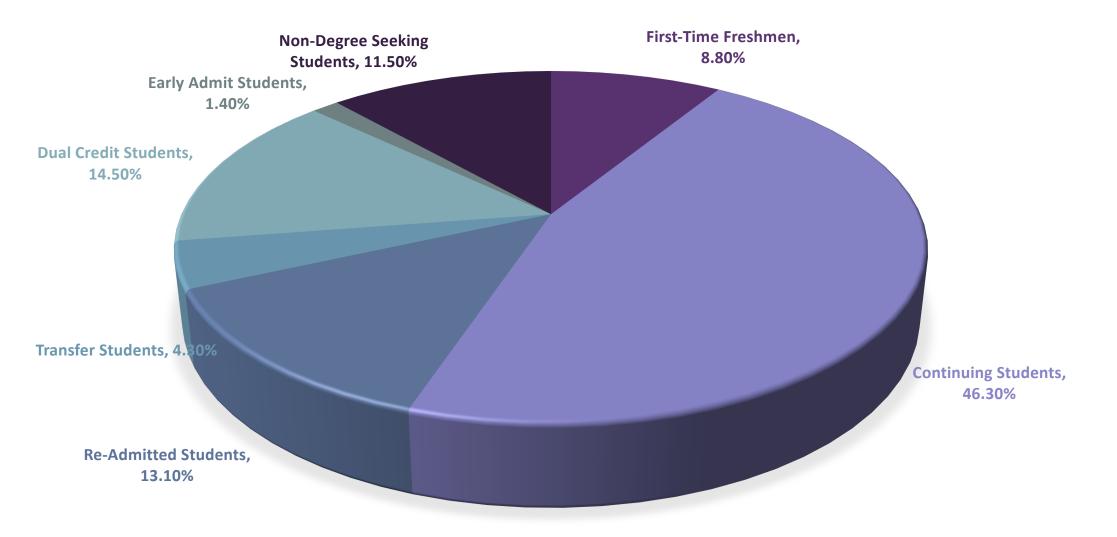
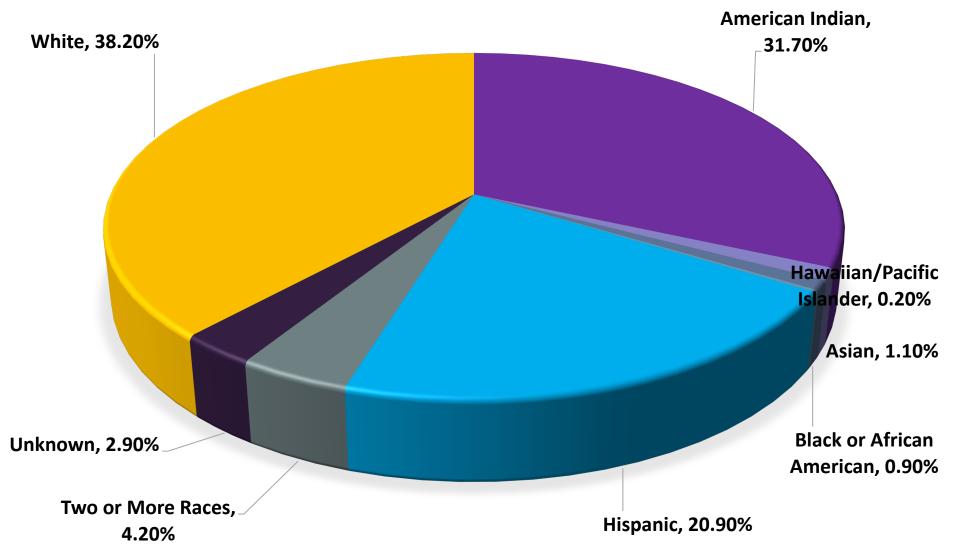


SAN JUAN COLLEGE - SUCCESS MATTERS

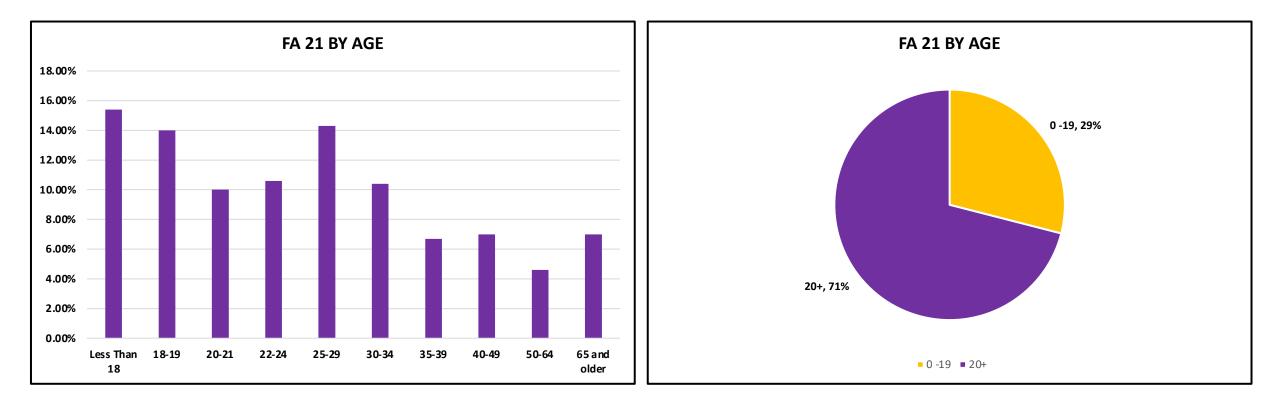
FALL 21 STUDENT TYPE



FALL 21 RACE AND ETHNICITY



FA 21 AGE DEMOGRAPHICS





DISTINGUISHED SUPPORT

Supporting student groups – recognizing the individual

San Juan College was recognized as second in the nation, out of 1,108 community colleges, to award degrees to Native American students and first in the country issuing certificates of one year or less.



SAN JUAN COLLEGE NATIVE AMERICAN RESOURCES



San Juan College's ENLACE (Engaging Latino Communities for Education) program aims to increase the educational opportunities for students who have been traditionally underrepresented in institution of higher learning.

SAN JUAN COLLEGE HERENCIA LATINA RESOURCES

For the fifth consecutive year, San Juan College earned the distinction as one of the nation's Top Military Friendly Schools. The special awards are published by Military Friendly Schools and Employers at militaryfriendly.com.



2020-2021 Military Friendly® School

San Juan College once again earned the distinction as one of the nation's Top Military Friendly[®] Schools for 2020-21. The prestigious list of schools sets the standard for higher education in providing the best opportunities for veterans and their spouses.

As a Military Friendly[®] School, San Juan College Veteran Center provides veterans with transitional assistance to promote goal achievement through a quality educational experience necessary to become competitive, adaptable, and successful in an ever-changing civilian environment.

SAN JUAN COLLEGE VETERAN'S RESOURCES



STUDENT HOUSING – COMING FALL 2022



LEARNING

Pathways Degrees Other Opportunities/Non-Credit Courses





Business & Entrepreneurship



Computer Science, IT & Cybersecurity

Education, Social Science & Public Safety



Energy, Manufacturing & Transportation

G Health Sciences



Science, Math & Engineering

N

Not sure which Pathway is for you? Take a Career Assessment to learn about yourself and Career Coach will give you career suggestions based on your interests!

PATHWAYS

American Association of Community College's Pathways 2.0



Career Coach

MEETING COMMUNITY NEEDS

 Energy, Manufacturing, and Transportation path



- Energy, Manufacturing, and Transportation path
- Chemical Engineering (NMSU)



- Energy, Manufacturing, and Transportation path
- Chemical Engineering (NMSU)
- Pre-Pharmacy (UNM)



- Energy, Manufacturing, and Transportation path
- Chemical Engineering (NMSU)
- Pre-Pharmacy (UNM)
- Health Science programs serving the 4 corners



- Energy, Manufacturing, and Transportation path
- Chemical Engineering (NMSU)
- Pre-Pharmacy (UNM)
- Health Science programs serving the 4 corners
- Veterinary Technology



- Energy, Manufacturing, and Transportation path
- Chemical Engineering (NMSU)
- Pre-Pharmacy (UNM)
- Health Science programs serving the 4 corners
- Veterinary Technology
- Small Unmanned Aerial Systems



- Energy, Manufacturing, and Transportation path
- Chemical Engineering (NMSU)
- Pre-Pharmacy (UNM)
- Health Science programs serving the 4 corners
- Veterinary Technology
- Small Unmanned Aerial Systems
- Marketing



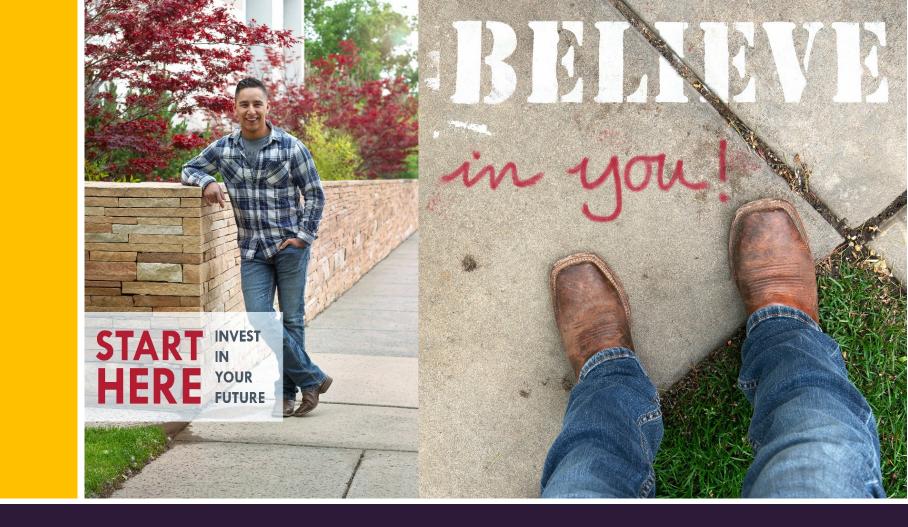
OTHER LEARNING OPPORTUNITIES

COMMUNITY LEARNING CENTER



QUALITY CENTER FOR BUSINESS





REDESIGNING ADVISING

SJ SAN JUAN COLLEGE ADVISING CENTER PROVIDING ONGOING AND INTENTIONAL

(0 HOURS)

RECRUITMENT AND OUTREACH

- Enrollment guidance to prospective students
- Enrollment Checklist
- Introduction to SJC available programs
- "Financing your Future"
- Career pathway exploration
- Upon Admission resources and supports

COLLEGE (0-30 HOURS)

INITIAL ENROLLMENT - 1ST SEMESTER

- SJC Pathway/major course of study chosen
 - AC: 6 question Career Coach
- Provide advising syllabus and introduce assigned advisor
- Assist with scheduling and registering for classes
- Orient students to degree plans
- Tutorial videos using degree audit tool in Self-Service
- Communication regarding online and printable degree planners
- Online web registration assistance available
- Tutorials/videos on using self-registration
- Upon Admission resources and supports

1ST SEMESTER (0-15 hours)

- Connection strategies for 1st 4 weeks
- iCare alerts, indicators, and automated engagement rules
 - Advising team utilizes ADVISE to connect with assigned students to provide timely, relevant engagements, supports, and resources to earn a certificate or degree
- Register students into appropriate courses for following semester

2nd SEMESTER (15-30 hours)

- Confirm students' plan to earn a certificate or degree and review progress
- Confirm future plans still in place
- Register students into appropriate courses for following semester
- iCare alerts, indicators, and automated engagement rules
- Advising team continue to monitor student academic progress and provide appropriate supports, resources, and positive feedback at success points

COLLEGE (31+ HOURS)

2ND YEAR - GRADUATION

- Provide academic advising
- Group or Individual session to understand the requirements of chosen major at transfer university
 - "Lead" Academic advisor for each school identified
- Major mixer events (track attendance)
- Pair student with upward-transfer institution academic advisor
 - At completion of 30 credit hours, utilize ADVISE to initiate student engagement with upward-transfer institution
- Provide positive feedback at primary success points
- Graduation and transfer/career initiatives
 - Advising team and school dean collaborate to develop graduation, career, and transfer initiatives to support degree completion and postgraduation plans to complete student life-cycle
 - Link to career center i interviewing, resume building
- iCare alerts, indicators, and automated engagement rules

2ND YEAR - GRADUATION

- Assist students (42+ hours complete) in degree audits
- Coordinate academic achievement events
 - Career/scholarship fairs, transfer fairs, and graduation event/festival
- Pre-Graduation surveys
- Reverse Transfer
 - Coordinate with IR/clearinghouse post 150% time frame
- LinkedIn/internships/apprenticeships/capstones/portfolios
 - Coordinated communications with Center for Student Careers and Employment
- Introduction to alumni and foundation
 - Coordinated communications with SJC Foundation
- iCare alerts, indicators, and automated engagement rules

NEW ADVISING MODEL

Revisiting why students come to us, with an eye towards what they hope to accomplish post graduation

KEY ENGAGEMENTS/PROCESSES FOR SUCCESS: • Celebrate Success Points (15, 30, 42, 60 hours) - When possible, review stackable credentials with students • Engagement prior to "stop out" points • Institutional and community supports

ACTIONS: Assign Admission Counselor

ACTIONS: Advisor Assigned

ACTIONS: Transfer and/or Center for Student Careers & Employment Connections Finalized

METRICS: ISRs Received, ME

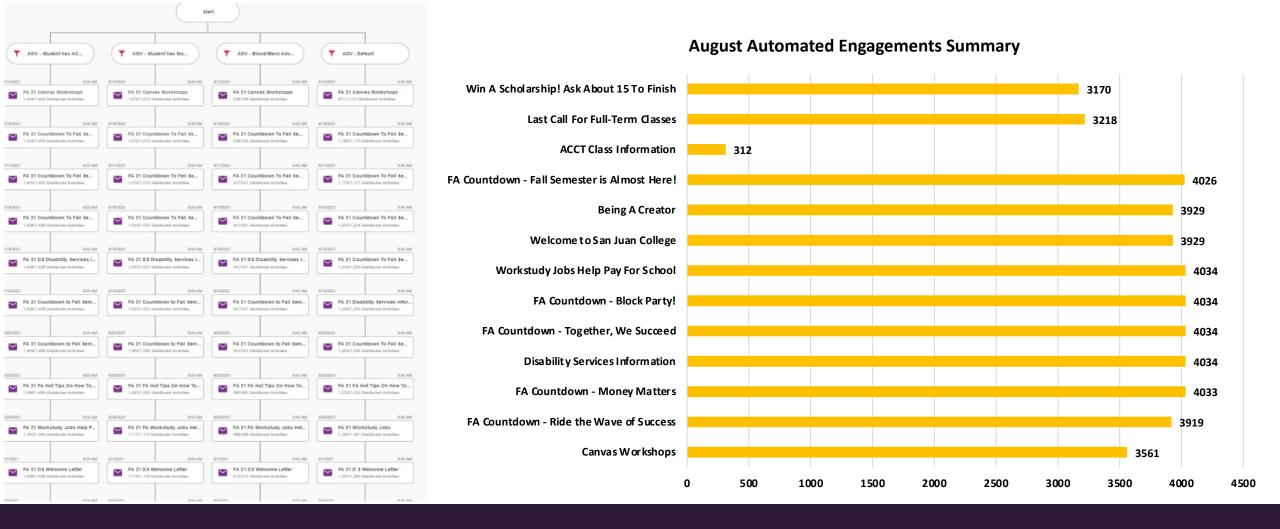
METRICS: Enrollment, Fall to Spring Retention, Fall to Fall Retention, Leading

METRICS: Number of Certificates, Number of Degrees

seael ⊗

42+ HOURS)

COLLEGE



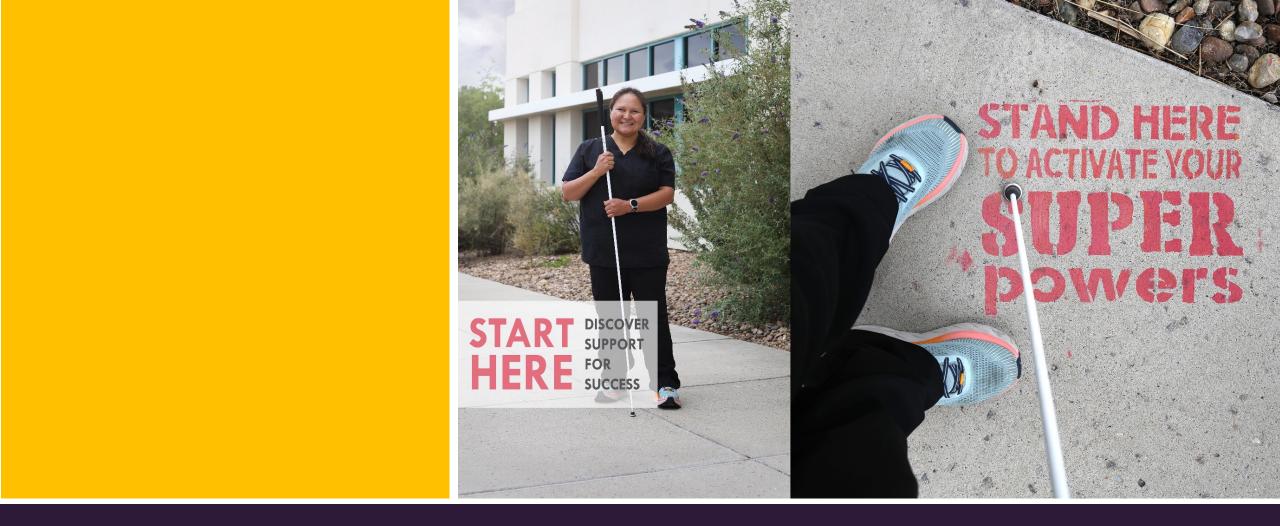
CRM ADVISE

RELATABLE AND INTENTIONAL SUPPORT

CURRENT REDESIGN RESULTS/PLAN

KPI's	Baseline	2017-18 Actual	2018-19 Actual	2019-20 Actual	2020-21 Actual	Target
Completed First Year College English	34.8%	41.2%	39.1%	40.1%	54.0%	50.0%
Completed First Year College Math	28.5%	31.2%	28.5%	32.0%	43.1%	50.0%
Completed Both College English and Math	19.9%	22.6%	20.2%	23.1%	30.1%	40.0%
Earned 6 plus credits in 1st Term	50.7%	56.9%	52.9%	55.3%	80.5%	75.0%
Earned 12 plus credits in 1st Term	19.3%	22.6%	17.9%	22.7%	43.1%	40.0%
Earned 15 plus credits in 1st Year	37.2%	40.8%	36.9%	38.5%	60.3%	75.0%
Earned 24 plus credits in 1st Year	14.8%	16.1%	15.1%	23.6%	35.1%	35.0%
Earned 30 plus credits in 1st Year	7.0%	8.4%	8.7%	14.1%	15.6%	30.0%
Persisted to Next Term	64.4%	68.2%	72.5%	70.3%	73.0%	80.0%
Credit Pass Rate	76.8%	77.0%	73.9%	77.1%	74.5%	85.0%
Meets or Exceeds Target						

Meets or Exceeds Target



RESILIENCY AND LOOKING AHEAD



CONTINUED SUPPORT

- Expanded Meetings and engagement options
- Loaner Laptops & Hot Spots
- Pickups for Personal Resources
- Drive Through First Year Friday
- Additional Scholarship Support
- COVID SAP Appeals
- Debt Deferral Program

UPWARD TRANSFER IMPROVEMENTS

- New College Connect program partnership with Fort Lewis College.
- Looking forward to strengthening relationships with current and future partners.
- Increasing student support and awareness for articulation and opportunities.





SAN JUAN COLLEGE ADVISING

CHRISTY FERRATO: <u>ferratoc@sanjuancollege.edu</u> STEPHANIE DOERING: <u>doerings@sanjuancollege.edu</u>