



State of Advising

Fall 2018 Advisor Institute

**A report on
The status of advising at UNM
Future Goals**





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Progress from the last HLC Visit

- Professionalization of advising
- Advising ratios are lower
- Pre-Majors are advised in college
- Standardized new advisor training
- Regular Professional Development
- Increased retention
- Increased graduation rates





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Office of Advising Strategies Direction

- Mission is to
 - Educate
 - Lead
 - Advocate
- We serve the UNM Advisement Community





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PCA Focus on Transfer Students

Future Transfer Student Findings:

- Unclear definition of “Prospective Student”
- Unclear process for intake
- Referrals not always to the correct place

Transfer Students’ First Year

- Website information unclear
- Advising is mostly concerned about holds
- UNM processes are unclear

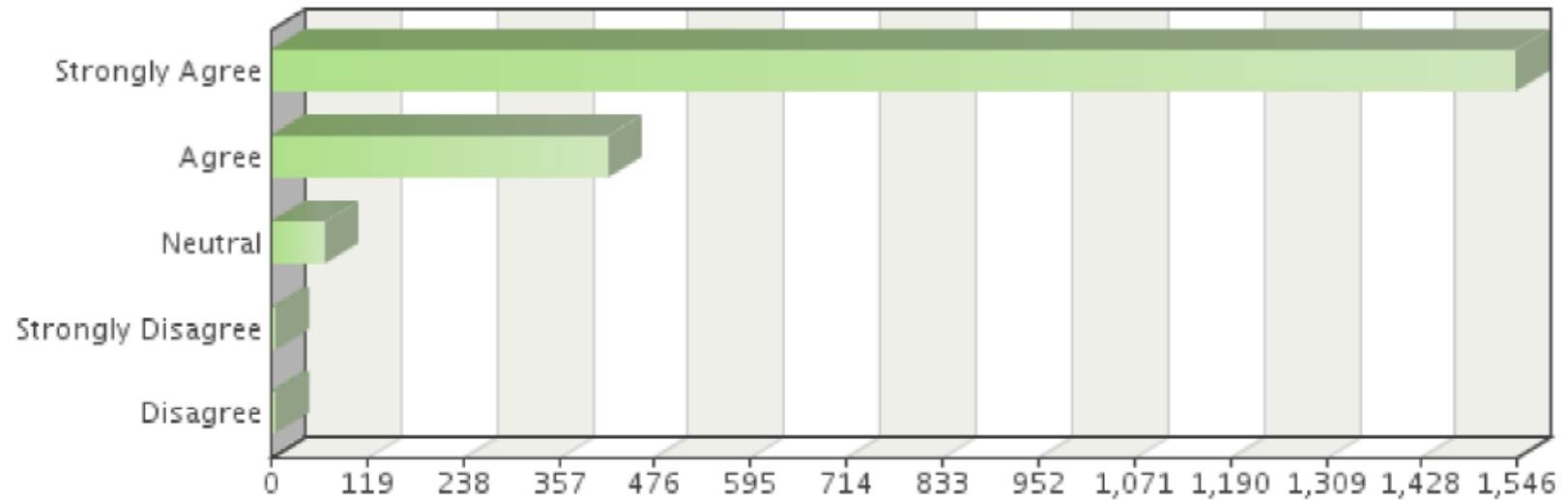


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Assessment New Student Orientation

My advisor was attentive to my individual questions/concerns.



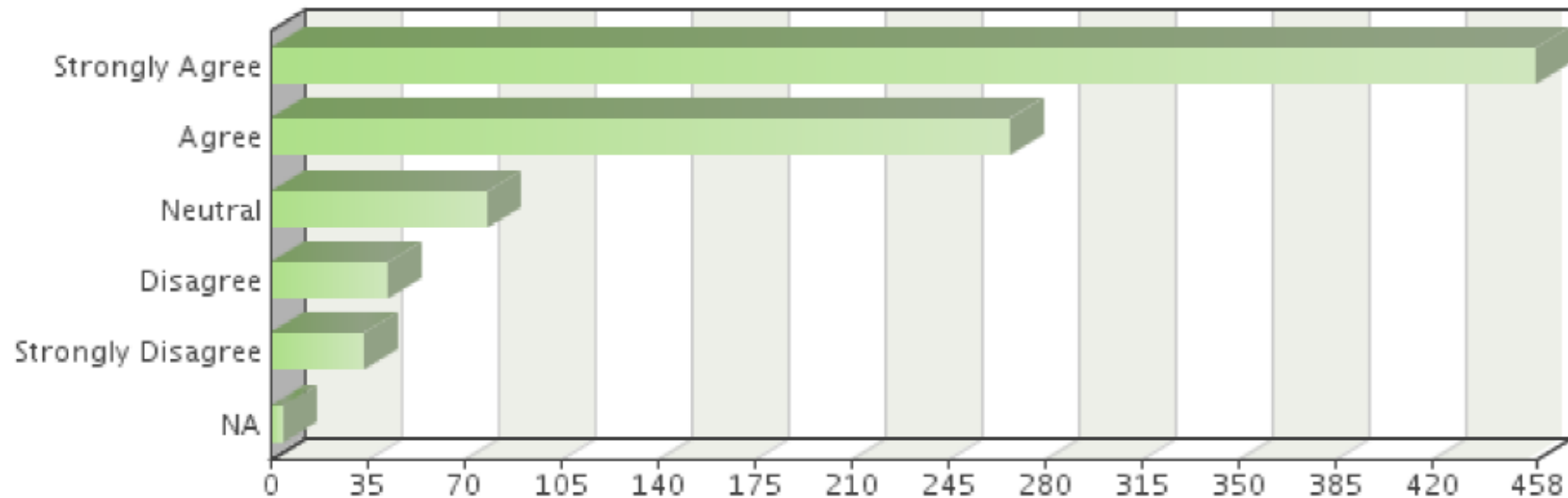


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Assessment Spring 2018 Common Survey

My advisor provided clear information on the requirements of my degree program.





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Assessment Spring 2018 Common Survey

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	NA
Before transferring, I had a good understanding of how the UNM transfer process worked.	56 16.37% 4.11%	101 29.53% 7.41%	93 27.19% 6.82%	64 18.71% 4.7%	23 6.73% 1.69%	5 1.46% 0.37%
Before transferring, I had a good understanding of how UNM advising worked.	55 16.18% 4.04%	81 23.82% 5.94%	94 27.65% 6.9%	75 22.06% 5.5%	32 9.41% 2.35%	3 0.88% 0.22%
Once I was admitted into UNM, I was able to meet with an advisor in a timely manner.	119 35% 8.73%	134 39.41% 9.83%	44 12.94% 3.23%	26 7.65% 1.91%	14 4.12% 1.03%	3 0.88% 0.22%
My advisor helped me understand how my transfer work met my degree program's requirements.	128 37.54% 9.39%	111 32.55% 8.14%	51 14.96% 3.74%	23 6.74% 1.69%	23 6.74% 1.69%	5 1.47% 0.37%



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Human Resources Advisor Study

<https://hr.unm.edu/compensation/advisement-structure-study>

Purpose and Goals

- To align job classifications performing duties that directly impact student success
- To retain and recognize advisors across the institution, acknowledging the vital role they play in the University's retention and graduation goals



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Flipping Advising

- Approach with Students on Academic Probation
 - Growth Mindset
 - Identifying Barriers
 - Normalizing
 - Removing judgement



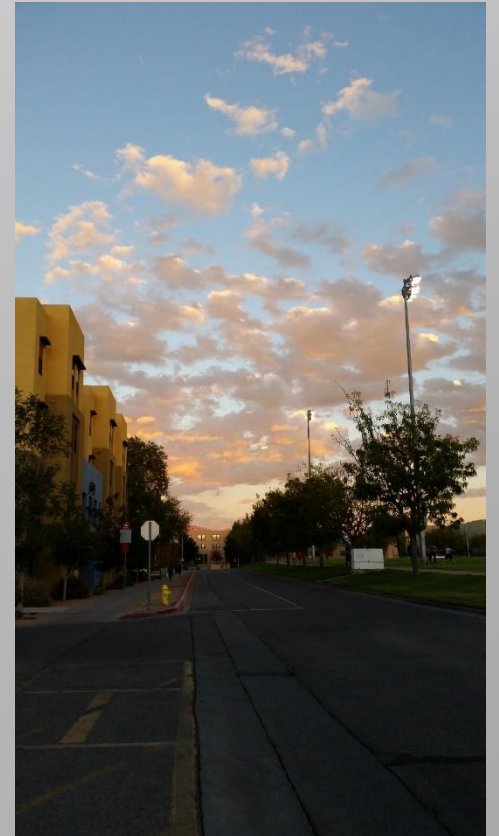


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Continued Improvement

- Consistent/Standard Degree Plans
- Keep abreast of Gen Ed
- Improve the Transfer experience
- Move beyond scheduling
- Full partnership with entire advising community





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Questions?

