

PCA Recap 3/3/26

Jennifer Lucero shared out about the AI committee. A platform has been selected but contacts have not been signed. The committee will continue with determining parameters of use. Sarah Dominguez shared about the Enterprise Resource Planning (ERP) demos. UNM is considering renewing its contract with Banner/Ellucian but also considering other vendors. Leadership has split system functionality into “domains” such as HR, payroll, students, etc, and Jose Villar and Sarah Dominguez are representing on the student domain team. Demonstrations will be scheduled throughout March and all are encouraged to attend and provide feedback.

Conversations regarding onboarding international students which were cut short at the February meeting were revisited. Jose Villar and Linda Melville shared about plans to help international students not already in US/NM (appx 100 or fewer students) to complete some virtual orientation components and register prior to an in-person session (similar to the Branch transition pilot this last spring NSO season). NSO will also be holding some reserved space in To Go sessions for international students.

Additional conversations around support for visiting international exchange students’ challenges registering outlined the multifaceted challenges impacted by both individual student concerns and differences in processes across departments/colleges. Strategies to support include addressing faculty/department discomfort or lack of information around process to review information or provide overrides, managing expectations regarding course availability and what advisors are authorized to do (sometimes must refer out to faculty), and helping students get connected with right people in department (and further right people in the department if they’re not able to get in contact with the first person).

Operation Registration 2.0 dates were discussed and the best date based on SUB availability and not conflicting with various other events is May 4. Tentatively the event will be 10 am-3 pm. This is also Star Wars day in the SUB so will have heavy student traffic. Academic advisement is being asked to participate to help students resolve holds or registration questions. Integrated advisement is being asked to support registration. Representatives from Enrollment Management will be available to assist with questions around admissions/bursar holds and financial aid support.

Comevo is going to be replaced by a new platform called ADG. Limited information was presented to the group during announcements but more information will be forthcoming and discussion is slated for a future NSO Advising meeting as many units are working on their Comevo updates currently.