PCA Recap 1/6/26

PCA Cross College co-chair Rob Hogan shared out a recap from the most recent meeting which included a conversation with Todd Carr discussing GEO's study abroad acknowledgement form, the pre-study abroad course review (process to be reviewed for improvement), considerations as UNM Los Alamos creates AOP-style associate programs, OAS advisor appreciation efforts, and end of year dates for end-of-term processes.

The next step in the priority of clarifying data and reporting is the creation of a glossary of sorts to articulate the different types of reports that managers have access to. The document will provide use cases for the report, tips, potential missteps, and recommended parameters. The full committee will add to the document after it is drafted so it benefits from the combined experience of everyone.

OAS will coordinate the submission of late additions to the Dean's List for fall for students on ARC reduced courseload and late starting/incomplete/NR grades. Managers will need to review lists no later than 1/28.

 Cash Clifton shared data that was compiled reviewing success rates in CTA compatible and non-compatible courses for CTA and non-CTA students. In an effort to support students success and increase course options for students, an expanded list with a red/yellow/green categorization. Cash is looking for feedback to build the list so it is ready to implement this summer. Course redesign through the Student Success Action Team may also impact course recommendations.

UNM IT is working with Salesforce directly on the issues we are having with student scheduling in Student Hub. OAS understands this is extremely frustrating for students and advisement. The underlying issues are multiple and complex, so there is not one troubleshooting option to provide to advisors and students. If offices are feeling overwhelmed or don't have front desk staff, they can refer to shconnect for now – OAS is devoting intern and student employee resources to book appointments for students through universal scheduling.