

PCA Huddle
April 2, 2020
9:00 - 10:00

Advisor Q&A CR/NC and other student concerns are posted at

https://unmm.sharepoint.com/:w:/s/pcacrosscollege/EQ3LcAej7b9EkAe1tzahbq4BAHelNEotNXMs0aRzENx_HA?e=ZsVRNf

This document is only for advisors as it contains very technical information. It shouldn't be shared with students.

Student Q&A will be posted this morning

<http://advisement.unm.edu/resources/index.html> , and this document is for students. It is very similar to the advisor document but without the technical information plus addresses students in the first person. It was suggested to build a pros and cons list to the CR/NC as the Q&A seemed to be biased.

We are moving forward with Registration Week on April 13-17. We started messaging students this week with a story on UNM News <https://news.unm.edu/news/unm-registration-for-the-2020-summerfall-semesters-on-schedule>, and it will start getting pushed out on social media.

In terms of areas Student traffic, most report that students are sticking to the extended spring break and not engaging too much. A surge of traffic is expected to hit next week.

Mini Scholarships and Laptop loans – Scholarships are still being awarded to Pell grant recipients. Please refer students to Corine. Laptops are still available and can be requested by filling out a form that is posted on <http://at.unm.edu/coronavirus/student-tech-access.html>

Drops and withdrawals – Corine sent lists to colleges of students that dropped 2 or more courses since March 13. Not many have dropped but drops might increase. We want to reach out to students and ask them to consider re-enrolling

Technology – tips and tricks

Microsoft Teams – is a great option for video conferencing your staff meetings, assigning work, chatting, etc. It is more secure than Zoom.

VPN – all streams through UNM. Advise your staff to log off VPN when doing personal work and only be on when working on UNM tasks.

CFA is having trouble accessing SZADEGR.

Students are struggling with lab courses being online.

Summer courses – There is not much information on whether they will be online.

Other – Housing is refunding students for meals and remaining contract. Refunds are going through the Bursar account. ACC will not charge rent for remaining months.