

PCA Recap 2/3/26

Jennifer Lucero shared out about the AI committee. They are currently considering final pitches from three companies and providing their feedback to IT. This AI is geared primarily toward research support and classroom (including Canvas) integration. Announcements were also made regarding the Spring Professional Development Workshop series. It's also time to review Comevo NSO modules and submit updates to Shannon.

Jennifer Lucero demonstrated updates to the student side of Student Hub, particularly the updated separated scheduling flows. She also demonstrated minor updates to scheduling on the employee side – job aids are in process of being created and will be sent to users. Training for Student Hub is shifting and being redesigned. Managers will be asked for information about specific office processes and uses for Student Hub to allow the training to more closely mirror actual product usage. Reporting is also on the way and managers are asked to contact the team with specific desired reports. Finally, the Student Hub Showcase at the end of the month will demonstrate updates to the system (including some new updates currently in testing), preview additional enhancements, and solicit feedback on which areas for improvement should be prioritized next.

Stephanie Hands and Joe DeBonis shared about plans to expand Enrollment Management's texting capabilities to other student groups. Currently, texting is focused on the first-year cohort students and those under-enrolled for scholarship. Two groups under consideration are at-risk/slider students and those signed up for NSO who need to complete placement or submit test scores. Eventually, if this proves useful/fruitful, there will be additional opportunity to expand texting to other areas. The group agreed that adding at-risk students to the texting plan will work. However, Jose Villar noted that he has texting capacity through their NSO platforms – this will be explored for outreach to encourage placement testing and submitting test scores.

Linda Melville and Jose Villar shared information about a new plan for onboarding degree-seeking international students. Linda outlined some unique challenges and reasons why these students often are at the very last orientation. This summer, international students will be offered the opportunity to complete part of orientation online asynchronously to allow the students to register for classes and then they will attend an in-person session at the end of the summer to complete the experience. This is similar to what was piloted for branch students this last fall to spring NSO session. International students will also still have the option to complete a To Go orientation as seats are available or an in-person session if they are able.