

**September 26, 2023**

Student Union Building  
UNM Albuquerque



# **ADVISOR**

## **INSTITUTE**

*Fall 2023*

# • Welcome to the Advisor Institute!

On behalf of the Advisor Training and Education Committee, welcome to the Fall 2023 Advisor Institute! We have a great program today, which will enable you to learn from one another, network, and develop your skills and knowledge.

## Core Values and Advising Competencies

To help guide your professional development, a key of symbols for the Core Values and Advising Competencies are provided here. You will see some of these symbols next to each presentation to inform you about the values and competencies the presentation reinforces. The presenters determined which Values and Competencies their session addresses. We hope you utilize this resource to inform your selections today.

***"The NACADA Statement of Core Values reflects the many cultural and educational contexts in which academic advising is practiced globally. These values apply to all who perform academic advising by any role, title or position as educators at their institutions.***

***"While nations, institutions, and students will offer unique circumstances, the Core Values provide guidance to academic advisors in their professional lives. Academic advisors are committed to the students they advise, their institutions, their professional practice, and the broader advising and educational community."***

### Core Values

	Caring
	Commitment
	Empowerment
	Inclusivity
	Integrity
	Professionalism
	Respect

### Advising Competencies

	Advising & Support
	Organization & Human Resources
	Social Justice & Inclusion
	Student Learning & Development
	Program Delivery & Management
	Communication
	Crisis Management

# Agenda

SUB Ballroom C

Main Plenary Zoom: <https://unm.zoom.us/j/99601779004>

8:15 am - 8:30 am

## Welcome

Dr. Pamela Cheek / Assoc. Provost for Student Success

8:30 am - 9:00 am

## Our Community of Care: Ongoing Commitment & Appreciation

Pam Agoyo / Exec. Director for Student Support

9:00 am - 9:30 am

## Red or Green? UNM First Gen Work with a Cultural Lens

Dawn Blue Sky Hill / Program Manager, SSS-TRIO  
Brandi Stone / Director, Ethnic Student Services: African American Student Services

9:30 am - 9:45 pm

## Break

9:45 am - 10:30 am

## Explore Fair & Networking

SUB Ballroom B See page 5 for a list of orgs

10:30 am - 11:15 am

## Breakout Session #1

See pages 6-7 for topics and rooms

11:15 am - 11:30 pm

## Break

11:30 am - 12:30 pm

## Lunch

# Afternoon

12:30 pm - 1:00 pm

## Enrollment Recap

Stephanie Hands / Director, Office of Advising Strategies

1:00 pm - 1:15 pm

## Break

1:15 pm - 2:00 pm

## Breakout Session #2

See pages 8-9 for topics and rooms

2:00 pm - 2:15 pm

## Break

2:15 pm - 3:00 pm

## Breakout Session #3

See pages 10-11 for topics and rooms

3:00 pm - 3:15 pm

## Break

3:15 pm - 3:45 pm

## 2024-2025 FAFSA Changes

Elizabeth Amador / Director, Student Financial Aid

3:45 pm - 4:30 pm

## 411 on Gen Ed and Diversity

Jennifer Lucero / Manager, Academic Advisement  
Stephanie Hands / Director, Office of Advising Strategies

# Explore Fair

SUB Ballroom B  
No Zoom link

## Attending Organizations

**Accessibility Resource Center (ARC)**  
**African American Student Services (AASS)**  
**Air Force ROTC (AFROTC)**  
**Agora Crisis Center**  
**American Indian Student Services (AISS)**  
**Anesthesiology & Critical Care Department**  
**Army ROTC**  
**Asian American & Pacific Islander Resource Center (AAPIRC)**  
**Biology Department**  
**Career Services**  
**Children's Campus**  
**Dean of Students Office**  
**El Centro de la Raza**  
**Global Education Office (GEO)**  
**Language Learning Center**  
**LGBTQ Resource Center**  
**McNair Scholars & Research Opportunity Program (ROP)**  
**Organization, Information, & Learning Science (OILS) Department**  
**Registrar's Office (Athletics)**  
**School of Public Administration**  
**Student Activities Center**  
**Student Financial Aid**  
**University Libraries**  
**UNM Online**  
**UNM Public Events / Popejoy Hall**  
**Undergraduate Research, Arts, & Design (URAD)**

# Keynote Speaker

## Pamela Agoyo

### Executive Director for Student Support

#### Our Community of Care: Ongoing Commitment & Appreciation

A conversation highlighting the value of collaborative effort throughout the advising community to expand team-based approaches to addressing student needs over the course of the past year and opportunities to advance greater integration of student support across academic advising and student affairs units.



## Breakout Session #1

10:30 am - 11:15 am

No Zoom links

### What Do We Really Mean When We Say a Student Is UN-reachable?

Cameron Langner / Supervisor, Academic Advising

Are students really (un)reachable or are our attempts at outreach and modes of communication outdated? Let's talk about Gen Z, generation gaps, expectations, and how to reach the (un)reachable.

Room: Santa Ana A

### Broadening Your Professional Career with NACADA

Anna Mae Apodaca / Sr. Academic Advisor

There is a Global Community for Academic Advising that spans beyond the UNM campus, NACADA (National Academic Advisors Association). This session will review the benefits of being a member of NACADA. Also, what the regional committee does and the many national resources that are available. Opportunities within NACADA to represent New Mexico.

Room: Spirit

### Tips, Tricks, Traditions, & Trials

JJ Conn / Sr. Academic Advisor

Are there "problems" that you have encountered while advising that you have devised a work-around to address? If so, this is a session for you! This is a round-table discussion among advisors to discuss issues and ways to overcome them, and troubleshoot some new things along the way. This is not a presenter dictated session. This session will discuss how we do what we do even when technology and tradition are against us.

Room: Mirage



# Breakout Session #1, cont.

10:30 am - 11:15 am  
No Zoom links

## Integrated Advisement: Contributing to Student Success

**Aaron Rodriguez / Director of Academic Success, College of Nursing**

Integrated Advising is a crucial role at the University of New Mexico. These professionals possess an extensive amount of skills and knowledge in order to contribute to student success. In collaboration with Academic Advisors, Cross-Campus Resource Centers, Branch Campuses, Faculty, and Staff, Integrated Advisors help bridge the gaps between student and academic affairs to support students in a variety of spectrums.

Room: Fiesta B

## Leveraging Partnerships for Student Success

**Uchme Gollette / Student Success Specialist**

**Jennifer Lucero / Manager, Academic Advisement**

**Rachel Perovich / Sr. Academic Advisor**

**Daniel Torres-Chaparro / Student Success Specialist**

This summer, integrated advisors from AISS and El Centro partnered with CFA Advisement to provide enhanced advisement to new students during NSO programming. By reviewing financial aid, housing, and other resources, students left our session better prepared to start at UNM. We will discuss our process, interesting trends, and considerations for the future.

Room: Luminaria

## The Whole Student

**Kyle Harvey / Sr. Academic Advisor**

The Honors College Wellness Program utilizes the Corn Pollen Model to incorporate various Indigenous-centered principles to provide more holistic support for students' psychological, professional, and personal skill development. The Honors College Holistic Wellness program intends to engage the whole student, promoting stronger senses of belonging on campus by providing opportunities for critical reflection. The program also helps students begin thinking about post-baccalaureate life.

Room: Santa Ana B

## Making a Connection with Dual Credit Students

**Danielle Berrien / Academic Advisement Coordinator, Dual Credit & Transfer**

Interactive presentation for new/experienced advisors about UNM's dual credit student population. We will discuss dual credit resources, advising best practices, application timelines/deadlines, the importance of and tips for LoboAchieve notes, among other helpful topics. We will review student scenarios and ways in which you, as an advisor, can best support these potential future Lobos!

Room: Fiesta A

# Breakout Session #2

1:15 pm - 2:00 pm

No Zoom links

## Undecided/Exploratory Advising: Normalizing, Empowering, and Supporting Students

Brad Beck / Sr. Academic Advisors  
Marisa Pickett / Sr. Academic Advisors  
Annie Merrill / Sr. Academic Advisors

Designed to inform advisors of all disciplines on the unique approach of advising Undecided/Exploratory students and how University College advisors engage with this student population during advising sessions. Participants will learn about our 3-semester plan, the tools utilized to work with our students, and discuss the importance of normalizing the process of exploring different academic programs before selecting a major.

Room: Luminaria

## Clearing the Pre-Law Air

Cory Muñoz / Sr. Academic Advisor  
Renée Ferrell / Director of Admissions, Financial Aid & MSL

Hearing mixed information from those in the legal community about what it takes to be admitted to law school? Chances are that advice is outdated and doesn't really apply to the concerns of today's law school applicants. Cory and Renée want to pass along the correct, timely information about applying to UNM School of Law and law schools around the country, and how you can be a resource for new students at UNM.

Room: Fiesta A

## Benefits Refresher

Brenda De la Pena / Manager, Human Resources  
Provide a brief overview of employee benefits

Room: Fiesta B

## Choice 5: Fuel Your Fire, Don't Burn Out

Cynthia Perez- Chavez / Employee & Organizational Development (EOD) Consultant  
Today's exhausting, high-pressure work environment burns people out at an alarming rate. Choice 5 helps you apply the 5 Energy Drivers to consistently recharge your mental and physical energy.

Room: Santa Ana A



# Breakout Session #2, cont.

1:15 pm - 2:00 pm  
No Zoom links

## Workshop: Building Caring Advising Relationships

Kyla Katz / Supervisor of Academic Advisement, UNM-Taos

Research shows that students are more likely to persist and succeed in their educational goals if they believe that even one person on campus genuinely cares about them and wants the best for them. How do we advisors become one of those key people for our students? What can we do to demonstrate care and support in an authentic way? What do students need to experience in their interactions with us in order to feel that we are in their corner? Are there any "relationship killers," behaviors that might undermine our relationships with student? We will explore these questions in a workshop format, where advisors will practice verbal and non-verbal communication skills and advising practices that build trust and genuine connection.

Room: Spirit

## Building Bridges: Connecting Advisors

Moderators: Katerina Evans / Academic Advisor

Edgar Corona Castaneda / Academic Advisor

New advisors have prepared questions for senior advisors based on their experiences since they began advising students. Experienced advisors will answer these questions in a live Q&A format. Other new advisors in the audience are encouraged to participate and ask their own questions.

The key objective of this panel is to foster a stronger advising community. Introducing new advisors to well-connected, senior advisors can help to build important connections. Advisors will feel more comfortable reaching out to their network for guidance and support.

**Experienced Advisors:** Cameron Langner, Brian Vinyard, Nancy Cabrera-Duran

**New Advisors:** Emily Dodson, Colette Village Center, Richelle Gatchell

Room: Mirage

## Parents - Welcome to the Thunderdome

Lisa Lindquist / Program Manager, Dean of Students Office

Best practices for working with Parents in the room.

Room: Santa Ana B

# Breakout Session #3

2:15 pm - 3:00 pm

No Zoom links

## The Unique Challenges of UNM International Students

Linda Melville / Director, International Student & Scholar Services

Do you know what international students must do to come to the US, to meet orientation requirements, to remain lawfully, and to work in the US? This session will focus on procedures, requirements, deadlines and other unique challenges faced by both graduate and undergraduate international students that all advisors should know. Presenter will cover the basics from visa application to post completion work permission.

Room: Spirit

## Advising Students through a DEI Framework

Marisa Pickett / Sr. Academic Advisor

Academic advising is a profession that revolves around interacting with students of various backgrounds, including different races, ethnicities, cultures, and religious beliefs. This discussion will involve a brief overview of DEI interventions that aid in the integration of minority students into the university setting, and a discussion on the ways advisors can utilize DEI frameworks into their practice.

Room: Santa Ana A

## UNM Retirement Planning & Checklist to Retire from UNM

Brenda De la Pena / Manager, Human Resources

Provide a brief overview of the Retirement Planning Resources and the process to retire from UNM

Room: Fiesta B

## Reflect & Revitalize: Enhancing the New Student Orientation Experience

Jose Villar / Director, College Enrichment & Outreach Program

Join us as we reflect on this past summer and explore strategies to revitalize the New Student Orientation (NSO) program at UNM. The intersection of unique circumstances - a change in delivery dates, mandatory course placement, an external review, & the largest incoming class - has presented us with both challenges and opportunities to reimagine our orientation efforts.

We recognize the power of feedback as a catalyst for positive change and seek the insights and suggestions from our Advisement community. Together, we can address the complexities posed by these circumstances and explore innovative strategies to enhance the Orientation experience for everyone.

Room: Fiesta A

# Breakout Session #3, cont.

2:15 pm - 3:00 pm

No Zoom links

## Athletic Academic Advisement: Roles & How They Work With the Office of the Registrar

Joylyn Benefil / Supervisor of Student Success

Joseph DeBonis / Athletic Student Enrollment Officer



This presentation will review the advising model utilized by Lobo Center for Student-Athlete Success and its unique position within campus advising. We will also talk about how we partner with the registrar's office and main campus advisors in support of our students. We review differences and similarities in the ebb and flow of the academic calendar year between us and main campus entities. We will briefly touch on NCAA eligibility and how it directs our mission and focus. Joe DeBonis will discuss his role as the Athletic Student Enrollment Officer and how it fits in with our office's operations.

Room: Santa Ana B

## Supporting Transfer Students

Sarah Dominguez / Transfer Pathways Officer & Dual Credit Supervisor



In this presentation, we will discuss six key areas for supporting transfer students. The focus will be on students who are on a vertical transfer trajectory, transferring from a 2-year institution to a 4-year institution. Challenges for each area will be discussed followed by ideas for how we can support transfer students and ourselves as we navigate the different transfer challenges.

Room: Luminaria

## Empower Students with Transformative Research Experiences

**Moderator:** Jennifer Payne / Sr. Student Success Specialist

In this panel discussion, you will learn about eight diverse undergraduate research programs at UNM's main & north campuses from faculty and staff directors. Hear valuable information about how they recruit and support students from various majors in building their research skills. Join us to learn how you can inspire and support your students in their research journey.

### Panel:

Mellon Mays Undergraduate Fellowship

Undergraduate Pipeline Network

McNair & Research Opportunity Program

Engineering Student Success Programs

African-American Student Services Research Program

Undergraduate Research Training Initiative for Student Enhancement (URISE)

El Puente Research Fellowship

Alliance for Minority Participation (AMP)

Room: Mirage

# THANK YOU

Thank you for joining us at the Fall 2023 Advisor Institute. We hope this was an enriching and informative experience.

We appreciate all of our presenters for donating their time, talents, and expertise.

**We look forward to seeing you at the Advisor Institute next year!**

Please take a few minutes to fill out our feedback survey:  
<https://forms.office.com/r/v0mMsSg2rn>



**Thanks to the Advisor Training & Education Committee  
for their efforts and hard work:**

Shannon Saavedra  
JJ Conn  
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Grace Willerton  
Krystal Zaragoza

