

Office of Advising Strategies
2017-2018 Academic Year Assessment Plan
Assessment Period – June 1, 2017 to May 31, 2018
Report Deadline: June 30, 2018

The mission of the Office of Advising Strategies (OAS) is to educate, lead, and advocate for advisement.

Goal A

Students gain knowledge about course registration and accessing their advisor from college advising units at New Student Orientation.

Assessment Standards: CAS Domain-Knowledge Acquisition, Integration, Construction, and Application (KAICA), Practical Competence (PC), and Humanitarian and Civic Engagement (HCE), NACADA Informational Core Competency, UNM 2020 Goal 2, OAS Mission: Educate.

AUO A1: Students will gain knowledge to navigate LoboWeb and LoboAchieve from their NSO advising sessions.

AUO A2: Students will gain knowledge on how to access their academic advisor from their NSO advising session.

- Questions answered: Can students find or contact their advisor through LoboAchieve? Can students navigate LoboWeb.
- Information collected will be from student responses from their NSO/Advisor surveys.

Goal B

Colleges will update, when necessary, information on their posted degree program/major(s).

Assessment Standards: CAS Domain-Knowledge Acquisition, Integration, Construction, and Application (KAICA), Practical Competence (PC), and Humanitarian and Civic Engagement (HCE), NACADA Informational Core Competency, UNM 2020 Goal 2 and 3, OAS Mission: Lead and Advocate.

AUO B1 Colleges will update degree requirements on their website(s) on a semester basis.

AUO B2 Colleges will communicate student academic opportunities and resources via email, website, and/or social media on an annual basis.

- Questions answered: Are colleges maintaining current information on degree programs and updating students as needed?
- Information collected will be from college advising center manager reports to the Director of University Advisement. Before and after screenshots of websites can be captured. Social media and student listserv analytics may be provided.

Goal C

Advisors will gain knowledge about current advising practices during OAS-provided professional development.

Assessment Standards: CAS Domain-Knowledge Acquisition, Integration, Construction, and Application (KAICA), Practical Competence (PC), and Humanitarian and Civic Engagement (HCE), NACADA Conceptual, Informational, and Relational Core Competencies, UNM 2020 Goal 2 and 3, OAS Mission: Educate and Lead

AUO C1: New advisors will gain knowledge of UNM academic advising programs, policies, and practices during New Advisor Training.

AUO C2: Academic and Integrated Advisors will gain knowledge about best practices during Advising Matters and/or Advisor Institute(s).

- Question answered: Are College and integrated advisors maintaining current practices through OAS professional development events.
- Information collected will be through New Advisor Training and professional development evaluation questions and meeting agendas.

Goal D

The Office of Advising Strategies will continuously improve advising practices.

Assessment Standards: CAS Domain-Knowledge Acquisition, Integration, Construction, and Application (KAICA), Practical Competence (PC), and Humanitarian and Civic Engagement (HCE), NACADA Informational Core Competency, UNM 2020 Goal 2 and 3, OAS Mission: Advocate and Lead

AUO D1: Ensure that all individuals performing undergraduate academic and integrated advisement are classified appropriately.

AUO D2: Examine and/or evaluate UNM advising practices that result in effective operations for advisors and/or students.

- Questions answered: Are advisors job descriptions and classifications current? Do we know the average advisor to student load? Is the UNM advising system operating efficiently?
- Information will be collected through a survey administered by the Human Resources Compensation department, interviews with college administrators, and Human Resource standards. Additionally, from Director of University Advisement's work with the Provost's Committee for Advising.

Definitions

Colleges includes academic colleges and professional schools (i.e. School of Engineering).

Integrated advising is inclusive of advising services provided by Athletics, Enrollment Management, and Student Affairs.