Student Success Through Advising
2012 Spring Advisors Institute

The University of New Mexico

2012 Spring Advisors Institute
Monday, May 21, 2012
8:00AM-5:00PM
Student Union Building
Thank you for participating in the 2012 Spring Advisors Institute.

The Institute is sponsored by the Provost’s Committee for Advising (PCA), the Office of Graduate Studies and University Advisement. The PCA began in 2005, in response to the Provost’s call for proposals that would address the need to: enhance advising practices University-wide for the betterment of the student user, and to provide advisors with more opportunities to develop and grow within their profession.

The PCA hosts Biannual Advisor Institute for training and professional development for the UNM advising community. The theme for this institute is Student Success through Advising. There will be plenary sessions and concurrent sessions in the morning and the afternoon. As in every spring event, there will be presentations regarding New Student Orientation. This is a great opportunity to network and see all the exciting things going on in advising. Advisors do not forget to get your passport signed.

<table>
<thead>
<tr>
<th>Name</th>
<th>College Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alec Reber</td>
<td>Registrar</td>
</tr>
<tr>
<td>Amie Chavez-Aguilar</td>
<td>Taos Branch</td>
</tr>
<tr>
<td>Anastasia Anderson</td>
<td>School of Medicine</td>
</tr>
<tr>
<td>Andrew Gonzalez</td>
<td>College Enrichment and Outreach Program</td>
</tr>
<tr>
<td>Ann Marie Oechsler</td>
<td>College of Nursing</td>
</tr>
<tr>
<td>Deanna Sanchez-Mulcahy</td>
<td>College of Fine Arts</td>
</tr>
<tr>
<td>Greg Heileman</td>
<td>Provost’s Office</td>
</tr>
<tr>
<td>Henry Villegas</td>
<td>Student Athletics</td>
</tr>
<tr>
<td>Jenna Crabb</td>
<td>Career Services</td>
</tr>
<tr>
<td>Jennifer Gomez-Chavez</td>
<td>Provost’s Office</td>
</tr>
<tr>
<td>Joan Green</td>
<td>Accessibilities Services</td>
</tr>
<tr>
<td>Kim Kloeppel</td>
<td>Dean of Students</td>
</tr>
<tr>
<td>Krystal McCutchen</td>
<td>College of Pharmacy</td>
</tr>
<tr>
<td>Laura Valdez</td>
<td>University Advisement</td>
</tr>
<tr>
<td>Lisa Stewart</td>
<td>School of Architecture</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Name</th>
<th>College Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lorena Blanco-Silva</td>
<td>Division for Equity and Inclusion</td>
</tr>
<tr>
<td>Megan Conner</td>
<td>Anderson School of Management</td>
</tr>
<tr>
<td>Merle Kennedy</td>
<td>Registrar/Articulation</td>
</tr>
<tr>
<td>Michelle Steiner</td>
<td>CAPS</td>
</tr>
<tr>
<td>Nicole Jones</td>
<td>IT</td>
</tr>
<tr>
<td>Pamela Agoyo</td>
<td>American Indian Student Services</td>
</tr>
<tr>
<td>Scott Carreathers</td>
<td>African American Student Services</td>
</tr>
<tr>
<td>Shannon Saavedra</td>
<td>University Advisement-Training</td>
</tr>
<tr>
<td>Smith Frederick</td>
<td>College of Education</td>
</tr>
<tr>
<td>Stephanie Hands</td>
<td>College of Arts &amp; Sciences</td>
</tr>
<tr>
<td>Steven Peralta</td>
<td>School of Engineering</td>
</tr>
<tr>
<td>Tammy Strickler</td>
<td>CNM</td>
</tr>
<tr>
<td>Todd Hynson</td>
<td>School of Medicine</td>
</tr>
<tr>
<td>Tracy Skipp</td>
<td>University College/University Studies</td>
</tr>
<tr>
<td>Vanessa Harris</td>
<td>Provost’s Office/University Advisement</td>
</tr>
</tbody>
</table>

Provost’s Committee for Advising
pca@unm.edu
www4.unm.edu/pca
8:00am-8:30am  Registration/Breakfast

8:15am-8:30am  Welcome
Dr. Greg Heileman, Associate Provost

PLENARY SESSIONS

8:30am-9:00am  What’s Coming Down the Pike for Orientation This Summer
Andrew González, Director, College Enrichment Program/ Corine Gonzales, Manager, Student Initiatives, Dean of Students

9:00am-9:30am  Challenges and Opportunities for incoming freshman
Dr. Kate Krause, Interim Dean of University College
Because New Mexico is both poor and a majority-minority state, the University of New Mexico serves a diverse and sometimes under-prepared student population. We have long looked like what other college campuses will look like in the future, and our experience can help to inform universities that are just beginning to serve the new American college student. I will share data that illustrate some of the challenges our students face and some of the opportunities we can provide to help them suvourmount those challenges and succeed at UNM.

9:30am-10:15am  Enrollment Management Updates
Joseph Gonzales, Associate Director, Financial Aid
Matt Hulett, Director & Deborah Kielyka, Associate Director, Admissions
Alec Reber, Associate Registrar
Report on recent changes in processes and requirements that directly affect Advisement and our students. There will time after for Q&A on participant issues. Additional time has been allotted to continue conversations in afternoon break outs.

10:15am-10:30am  BREAK

10:30am-11:55am  Emotional Intelligence in the Workplace
Extended Session
Dr. Steve Rugala, CARS
As Daniel Goleman has observed, “The rules for work are changing. We are being judged by a new yardstick: not just by how smart we are, or by our training and expertise, but also by how well we handle ourselves and each other.” This workshop will focus on helping cultivate and amplify the qualities that make up Emotional Intelligence. Upon completion of the workshop, participants will be able to
*Recognize that emotions are not merely intrusions into our work lives *Improve self-awareness, self-regulation and self-motivation *Understand the power of managing emotions in the workplace *Facilitate positive outcomes using Emotional Intelligence
10:30am-11:55am

**Cultural and Interdisciplinary Programs**  
*Facilitated by Sonia Gipson Rankin - African American Studies*

This session has been created to allow UNM’s Interdisciplinary programs to highlight their majors and minors. These programs will highlight the benefits of their programs as well as give advisors some talking points on how to market these to our student body.


**Math 120 Emporium**  
*Tamra Mason, Math Department*

MATH 120, Intermediate Algebra, is undergoing a complete delivery method overhaul. We are moving to an individualized, self-paced system in which students will work independently on only the material they need and are ready to master and will only progress through the course content as they master the topics they see.

Students will work in a dedicated computer lab (but also have course access at home!) which will be staffed by instructors, graduate students and undergraduate peers, and there will always be 1 on 1 help available in the lab. We will begin the first phase of this overhaul in Fall 2012.

10:30am-11:15am

**Curriculum Work Flow**  
*Dr. Kathleen Keating, University Library*  
*Stephanie Hands, Art & Sciences Advisement Center*

The Faculty Senate reviews hundreds of curriculum changes every year. Advisors need this information as soon as it is approved (or before). For this reason, the Faculty Senate Curriculum Committee approved an Ex-Officio role for Advisement this last year. This session will show advisors how they can review forms even before they are approved. Dr. Keating will explain the approval process for each form (A, B, or C). At the end of the session there will be a discussion on how to manage information dissemination to advising community throughout the year.

**The Story Behind UNIV 101**  
*Mary Thomas, University College*

UNIV 101 has evolved. It started as a freshman topic seminar blocked with core courses taught by graduate students. The National First Year Experience Resource Center guided University College as we integrated curriculum continuity and UNM student service expertise into the UNIV 101 Introduction to UNM and Higher Education seminar. The Association of American Colleges and Universities LEAP publication is guiding us as we add scholar expertise to our UNM expertise and deliver “High Impact Educational Practice” learning outcomes. This session allows advisors to look at the facts & stats, ask questions, share ideas and suggest future assessments/initiatives related to UNIV 101.
11:20am-11:55am  Dual Degree
*Stephanie Hands*, Art & Sciences Advisement Center
In an age of trying to get as much out of an education as possible, many students are looking for ways to enhance their degree. The vocabulary of Dual Degree vs. Double Major continues to be confused, merged and at times - misused. This presentation will go over the distinguishing characteristics of both.

Fiesta A

11:55am-12:00pm  Alumni

12:00-1:00pm  LUNCH

1:00pm-2:00pm  PLENARY SESSION

**Advising Recommendations From NACADA**
*Vanessa Harris, Provost Office - University Advisement*
In February consultants from the National Academic Advising Associate (NACADA) were on campus to evaluate UNM’s academic advising policies and procedures. As a result of that visit a Site Evaluation was created and sent to the President and the Provost. This session will review the recommendation and discuss ways of implementing some of the recommendations.

Ballroom C
2:00pm-3:00pm **CONCURRENT BREAKOUT SESSIONS**

**Transfer/Branch Roundtable**
*Facilitated by Maisie Baca & Diana Torrez*
Advisors that send lots of students to UNM to complete their bachelors have to know some ins and outs to the UNM system, since they guide students through the transfer process. This Roundtable will provide a venue for those advisors to discuss common issues and possible recommendations that will help ease students' transitions.

**Graduate Advisor Roundtable**
*Robben Baca and Edwina Chavez-Salazar, Graduate Studies*
In this interactive session, graduate advisors and anyone interested in graduate advisement, will identify and discuss all aspects of graduate advisement—from contract processes to academic program management. The goal is to articulate common issues and to share ideas for improving our service to graduate students and programs.

**Study Abroad**
Lauren Fowler Young and Robyn Cote, Intenational Programs
Planning ahead for study abroad is essential to the student success. By advising freshmen of study abroad programs early on in their academic career, they can make an effort to fit it into their degree plan. Furthermore, it will allow proper time to plan, think and complete the process – in the end, their participation in study abroad will have provided them with a distinctive educational experience that they can use as leverage in their job search, career and life in our global society. UNM GEO would like to include the following in the "Advisor’s Toolkit" presentation: 1) The new face of UNM Study Abroad – the Global Education Office, 2) Lobos Go Global! 3) Student Success Abroad – Earning Credit.

Follow up time for Enrollment Management
*Enrollment Management Team*
Any outstanding questions or concerns from Enrollment Management morning presentations can be addressed in this session.

**What Advisors and Faculty Need to Know About Science, Engineering, and Math Majors**
*Dr. Gary Smith, Carolina Aguirre, Tim Schroeder*
This interactive session will explore the special challenges of pursuing STEM degrees and strategies to improve the STEM "pipeline" at UNM. In addition, advisors will learn how to make use of initiatives in the newly funded STEM Gateway and STEM-UP projects when advising students and will also offer their suggestions that the project staff can integrate into their work with faculty.

3:00pm-3:15pm **BREAK**

**CONCURRENT BREAKOUT SESSIONS**

**Student Success Plan and Orientation Utilization**
*Facilitated by Nissene Capps/Corine Gonzales*
As a follow up to the NSO/CEP presentation, Advisors will be able to discuss the possible ways to incorporate the paper as well as electronic version of the Student Success Plan. It is hoped that ideas generated here will lead to the formal inclusion of this tool during NSO.
CONCURRENT BREAKOUT SESSIONS

The Rights of All Students Regardless of Immigration Status
Armando Bustamante, Student Programs Specialist and
Christopher Smith-Lopez, Program Specialist, El Centro de la Raza
An up-to-date look at the rights guaranteed by New Mexico to students regardless of documentation status and the current push back to try to limit these rights. The session will include allies on the campus as well as in the community that assist these students.

Identifying Students in Distress
Harry Linneman
Academic advisors are often the first to notice when students are experiencing distress. A pattern of WP’s, failed semesters, over reaction or emotional outbursts might all be signs that a student needs support beyond advising. This workshop will help advisors to recognize warning signs and encourage students to seek help by taking advantage of services at Student Health and Counseling (SHAC).

Coaching Initiative at UNM
Jennifer Gomez-Chavez, Director, Student Academic Success
Andrew González, Director, College Enrichment Program
Academic Coaching is a unique service, geared towards helping students reach their education potential. This session will outline this new coaching initiative for incoming first semester freshman.

The Experienced FRESH Face of Academia
Marilyn M. Dykman, Director, Veteran’s Resource Center
All new students arriving to a college campus for the first time have concerns: application process, campus environment, classrooms, financial aid and people. Entering a new environment and developing skills to excel is what we strive to assist our students to do! The experienced FRESH face of Academia is the upcoming influx of students, veteran-students who will attend colleges and universities in record numbers nation-wide. It IS of paramount importance for campuses to introduce veterans to both the academic and social environment in college, to engage them in social networks necessary for college success and assist them in meeting their academic goals! Let us introduce you to the skills and approaches you can use to be prepared for this increase in student body population and be ready for these experienced FRESH faces!

Coaching Initiative at UNM
Vanessa Harris, Director, University Advising
This time is reserved for those who would like to discuss further the NACADA recommendations for Advisement at UNM.

Closing Remarks and Giveaways
Dr. Michael Dougher, Sr. Vice Provost
PCA Members

Thank you for attending!
THANKS TO:

CNM Academic Advisors
Division for Equity & Inclusion
Enrollment Management
Freshman Academic Choices
Jessica Flynn

Krystal McCutchen
Laura Valdez
Lorena Blanco-Silva
Provost's Committee for Advising
Shannon Saavedra

Stephanie Hands
University Advising Center
UNM Athletics
UNM Bookstore
Veronica Mendez-Cruz

SPECIAL THANKS TO THE GRADUATE RESOURCE CENTER

The Graduate Resource Center is a Title V PPOHA educational initiative funded through the U.S. Department of Education.
<table>
<thead>
<tr>
<th>Time/Room</th>
<th>Ballroom A</th>
<th>Alumni</th>
<th>Cherry Silver</th>
<th>Acacia</th>
<th>Acacia B</th>
<th>Acacia C</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:00 - 10:30</td>
<td>Break</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
</tr>
<tr>
<td>10:30 - 11:00</td>
<td>Break</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
</tr>
<tr>
<td>11:00 - 11:15</td>
<td>Break</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
</tr>
<tr>
<td>11:15 - 11:30</td>
<td>Break</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
</tr>
<tr>
<td>11:30 - 11:45</td>
<td>Break</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
</tr>
<tr>
<td>11:45 - 12:00</td>
<td>Break</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
<td>Vendor Breakout</td>
</tr>
<tr>
<td>12:00 - 1:00</td>
<td>Lunch</td>
<td>Lunch</td>
<td>Lunch</td>
<td>Lunch</td>
<td>Lunch</td>
<td>Lunch</td>
</tr>
</tbody>
</table>

Advisors Institute at a Glance