Installing the MAGTEK USB HID SureSwipe Card Reader for the Starfish Kiosk

The Starfish Kiosk currently integrates with the **MAGTEK USB HID SureSwipe (Product #: 21040140)**. This card reader is widely available and can be purchased from a number of online retailers, including Amazon. Once purchased, the following instructions must be following on each computer to which the swipe card reader will be connected.

**Prerequisites**
1. A computer running WindowsXP or higher versions of the Windows OS and with a USB port must be available for use with the card reader.
2. Configure the Starfish Kiosk for the service.
3. Internet Explorer 8 or higher must be installed.

**Installing the MAGTEK USB HID SureSwipe Card Reader**
1. Connect the card reader to the computer via an open USB port.
2. A message should appear indicating that a new device is being installed. Allow this installation to complete.
3. Once the controller is installed, open Internet Explorer and navigate to the Starfish Kiosk launch page.
4. Login to the kiosk for the service.
5. A message should appear at the bottom of the browser indicating that an ActiveX controller is trying to be installed. Select the option to allow the installation.

6. Once the installation is done, swipe cards can be used to login to the service via the card reader.

**Swiping in to the Kiosk via the MAGTEK USB HID SureSwipe Card Reader**

To sign in to the Starfish Kiosk via the card reader:

1. The kiosk sign-in page must be open in Internet Explorer.
2. Swipe your ID card in the reader. The reader is bi-directional, so the card can be swiped facing any direction – left or right and either forward or backward.
3. Your username should be populated in the fields on the first page of the kiosk. If your last name is encoded on the card, your last name will also be populated in the “Last Name” field.
4. Verify that the information is correct and click the Next button to continue signing in.
5. Complete the remaining sign-in screens with the mouse and/or keyboard.