LoboAchieve Swipe Card - Questions

*What is the Lobo Swipe Card Reader System Integrated with?*

MAGTEK USB HID SureSwipe (Product #: 21040140), a card reader that is designed to read any magnetic stripe card regardless of the direction of the stripe when swiping, eliminating confusion when swiping a card.

*Where can I obtain a card reader for my LoboAchieve waiting room kiosk?*

The card reader is widely available and can be purchased from a number of online retailers, including Amazon, but is not directly sold by Starfish.

*What benefits will the card swiper directly have on our academic center?*

Allowing students to sign in by swiping their student ID cards speed up the sign-in process at service centers where many students are being seen on a daily basis.

*I just purchased my LoboAchieve Swipe Card Reader, where should I put it so I can get it ready for install?*

The card reader should be mounted to the computer monitor, keyboard or the counter or some other location close to the computer running the LoboAchieve waiting room Kiosk.

*How Do I Install the LoboAchieve Card Swiper?*

1. Connect the card reader to the computer via an open USB port.
2. A message should appear indicating that a new device is being installed. Allow this installation to complete.
3. Once the controller is installed, open Internet Explorer and navigate to the Starfish Kiosk launch page.
4. Login to the kiosk for the service.

*Where Can I obtain more information on the Card Swiper?*


*What are some of the features that are included with this system?*
• Connected to any computer with a USB interface, running Windows XP or higher versions and running the Starfish Kiosk on Firefox 3 or higher or Internet Explorer 8 or higher.
• Powered through the USB
• Bi-directional card reading, allowing the card to be swiped in either direction and facing either way
• Reads data encoded on either track 1, 2 or 3
• LED that displays green light when card is successfully read

Is the student ID stored on the cards on Track 1, 2 or 3?

Can you send us the string that is stored on the card that includes the student ID and let us know which part of that string is the student ID?

Is the value stored on the card the Student ID or the student’s Integration ID?